

<b>Notice of References Cited</b>	Application/Control No. 09/672,305	Applicant(s)/Patent Under Reexamination SUNDARESAN, NEELAKANTAN	
	Examiner Matthew s Gart	Art Unit 3625	Page 1 of 1

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
*	U	"Online Stories Hope Shoppers say Aye to Watchful Assistants" (Marriott, Michel. February 20, 2000. Sun Sentinal)
*	V	"Internet's First Online Salesperson Technology Offered by icontact.com, Inc." (Press Release. February 16, 2000)
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\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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